

Technical Chief

Role Description (A)



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Herrick Networks Limited
Registered in England: 13437755

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About this role

Technical Chief is the highest technical position within our company and as such is expected to provide leadership of all our technical areas; Customer Network Operation Center, Technical Assistance and Solution Development. The ideal candidate will have solid management skills and a track record for leading a technical management team and working within an executive team. This role requires a high level of understanding of technically complex markets, systems and processes and a willingness to identify and adopt innovation.

You will be expected to work remotely, attend our office as appropriate and visit client sites when requested.

Responsibilities and duties

As Technical Chief you will be responsible for maintaining the strategic technical focus of the company turning our dreams into reality. Overseeing the development and dissemination of technology expertise for clients, partners, and our subordinate teams to help improve and increase business:

- Managing our technical team leaders.
- Liaising directly with clients to present the company's capabilities and respond to their requirements.
- Liaising directly with partners to evaluate and improve their client propositions and hence ours.
- Play an active role in industry and regulatory bodies.
- Maintaining an excellent awareness of the target market, industry innovations and the wider supplier landscape.
- Be responsible for best of breed partner selection.
- Keep on top of our target market requirements and trends.
- Be responsible for maintaining and constantly improving our internal systems and processes.
- Directly reporting to the board.
- Be responsible for internal IT systems.

Qualifications and skills

Interpersonal and communication skills are vital in this role. You will need to communicate effectively with clients and partners. You will need to be able to positively motivate and educate those around you at all times and be prepared to ask them to go above and beyond the call of duty when required.

We operate in a rapidly evolving technical space and as such you will be expected to maintain your own awareness of commercial market drivers, technical innovation and the evolving supplier landscape.

Salary and benefits

Basic salary: £80,000 per annum.

Enterprise Management Incentive (EMI) share scheme.

Our culture

Herrick is new but collectively we've got many years experience, that's why we know teamwork is essential to our success. Teamwork encourages personal growth, increases job satisfaction, and reduces stress. Happy people make happy clients make commercial success. That's why it's so important for us to find the right people.

What to do now

If you've gotten this far and you're still interested then why not drop us an email to careers@herricknetworks.com with your resume and a brief note on your view of this role and how you could fit in. We are looking forward to hearing from you.